



PRIVATE JET SERVICES

MANAGEMENT OF VIP CLIENTS



CS & Clarks



AYA WEHBE



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ABOUT THIS TRAINING

THIS TRAINING COVERIS ASPECTS OF PRIVATE JET OPERATIONS, MANAGEMENT, CUSTOMER SERVICE, SAFETY, AND REGULATIONS, PROSPECTS WILL LEARN HOW TO RUN AND MANAGE **PRIVATE AVIATION SERVICES** EFFECTIVELY WHILE ENSURING HIGH STANDARDS OF **SAFETY, LUXURY, AND CLIENT SATISFACTION.**



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WHO NEEDS TO ATTEND

ANY WOMAN OR MAN WHO ASPIRES TO BECOME A VIP PRIVATE JET ATTENDANT.

SERVING ON A **PRIVATE JET** IS ENTIRELY DIFFERENT FROM WORKING AS CABIN CREW ON A COMMERCIAL AIRLINE. IT REQUIRES **TOP-TIER SKILLS, STRICT PROTOCOLS, IMPECCABLE BEHAVIOR, AND REFINED MANNERS.** PRIVATE JET ATTENDANTS ARE HELD TO THE HIGHEST STANDARDS AND ARE **COMPENSATED SEVERAL TIMES** MORE THAN REGULAR AIRLINE CREW.



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LEARNING OUTCOMES

UPON COMPLETION, PROSPECTS WILL HAVE A SOLID UNDERSTANDING OF PRIVATE JET OPERATIONS, **CUSTOMER SERVICE**, AND **INDUSTRY-SPECIFIC REGULATIONS**. THEY WILL BE PREPARED TO MANAGE OR WORK WITHIN PRIVATE AVIATION SERVICES, DELIVERING EXCEPTIONAL CUSTOMER CARE AND ENSURING SMOOTH AND SAFE OPERATIONS.



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DAY 1: INTRODUCTION TO PRIVATE JET SERVICES

- OVERVIEW OF THE PRIVATE JET INDUSTRY
 - UNDERSTANDING PRIVATE JET CLIENTS & CUSTOMER SERVICE EXCELLENCE IN PRIVATE JET
 - MANAGING HIGH-PROFILE AND VIP CLIENTS
- ONBOARD HOSPITALITY AND EXPERIENCE**

DAY 2: REGULATIONS AND LEGAL FRAMEWORK

- AVIATION LAWS AND REGULATIONS
- LIABILITY AND INSURANCE IN PRIVATE AVIATION
- BRANDING AND POSITIONING FOR LUXURY SERVICES
- BUILDING CLIENT RELATIONSHIPS AND RETENTION

DAY 3 : PRACTICAL SKILLS AND CASE STUDIES

- HANDS-ON TRAINING
- INDUSTRY CASE STUDIES



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